



Amendment-1 to "GeM Bid ref: GEM/2022/B/2744799 dated 21/11/2022 for Supply, Installation, Implementation and Maintenance of Enterprise Digital Rights Management Solution in Canara Bank for 3 years."

It is decided to amend the following in respect of the above RFP:

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	ATC-17 Local support	Clause-17.3	Clause-17.3 The bidder will be responsible for attending complaints during all hours 24x7x365 basis of contract period.	Clause-17.3 The bidder will be responsible for attending complaints during all working days/hours basis of contract period and as and when required, during the time of exigency.

All the other Instructions and Terms & Conditions of the above GeM bid remain unchanged.
Please take note of the above Amendments while submitting your response to the subject GeM bid.

Date: 01/12/2022
Place: Bengaluru

Deputy General Manager

